County IT Projects

Quarterly Progress Report

4th Quarter, FY22-23
Apr 1 – Jun 30, 2023

Summary

The Quarterly OC Information Technology (OCIT) Project Progress Report provides the status of all County IT projects with a budget of $150,000 or more and/or that have been identified as meriting the Board of Supervisors' attention.

The IT projects included in this report reflect the County's ongoing commitment to align IT with the County's business values. Projects included in the portfolio cover the upgrade or replacement of aging infrastructure and end-of-life systems and investment in new, innovative, and reliable technology and platforms. These projects also enhance the County's ability to maintain critical business operations, improve productivity, and deliver more and better services to constituents.

In addition to project status updates, this report also describes the County's IT overall project performance trends over the last 12 quarters.
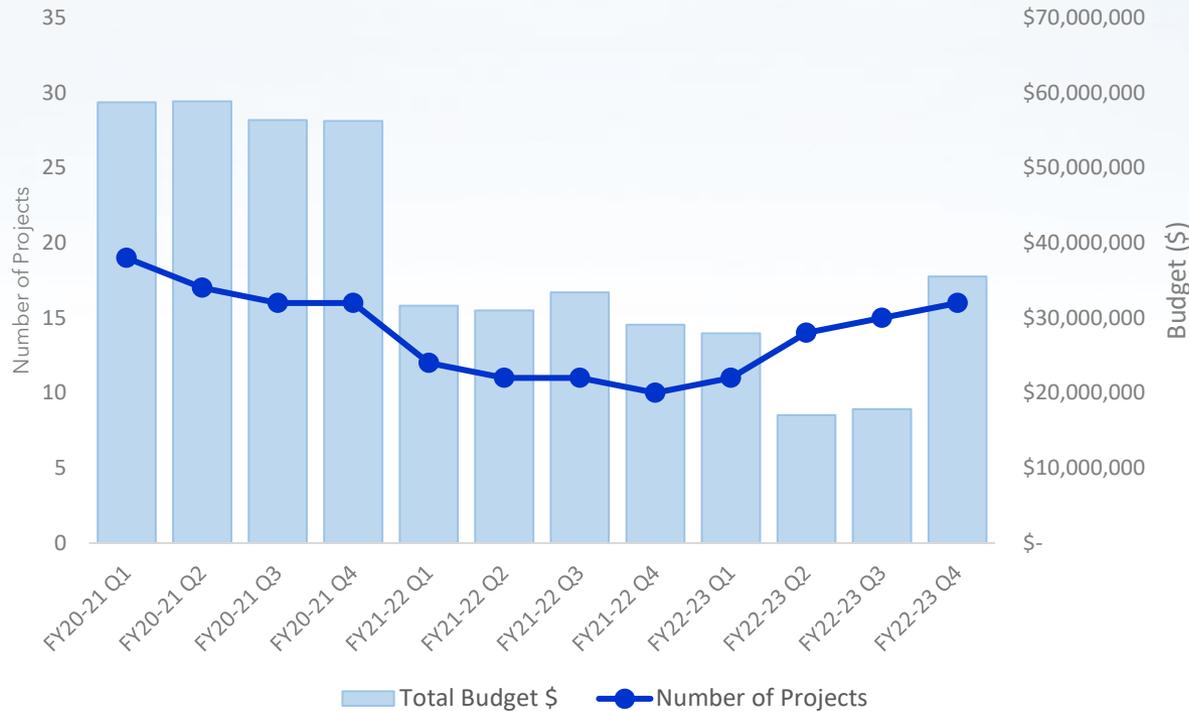
Highlights

At a Glance

The number of projects in this reporting period is 16, one more than the number of projects reported in the previous quarter. No projects were completed last quarter and one additional in-flight project, previously unreported, was added this quarter: CHORUS, managed by the Health Care Agency (HCA). The total budget increased from $17,855,799 to $35,524,630.

Key Accomplishments

A key long-term project, CalSAWS Migration Technical Support, was successfully completed in FY22-23 Q4.

IT Portfolio Size and Budget

This chart depicts the County's IT project portfolio size and budget trends over the last 12 quarters.

- The number of active projects is 16, one more than the number of projects reported in the previous quarter.

- Project data from the last 12 quarters show an average of 14 and a median of 14 projects.

- The total portfolio budget increased by $17,668,831.

The chart above reflects projects that were active or completed during each quarter.
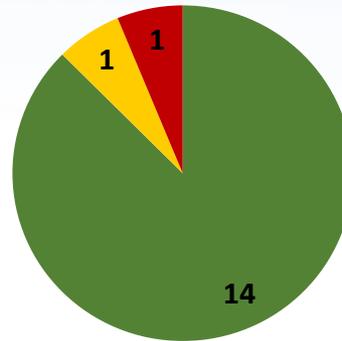
Portfolio Performance

The charts below depict the County's IT project portfolio schedule and budget performance of the active and completed projects during the reporting period.

Schedule
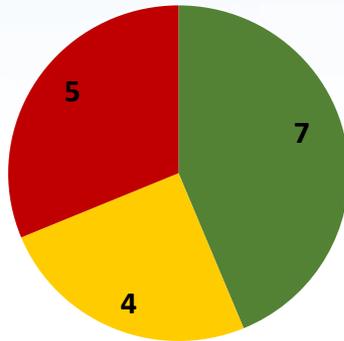
- 🟩 On Schedule
- 🟨 At risk; 10% - 20% over schedule
- 🟥 Critical; >20% over schedule
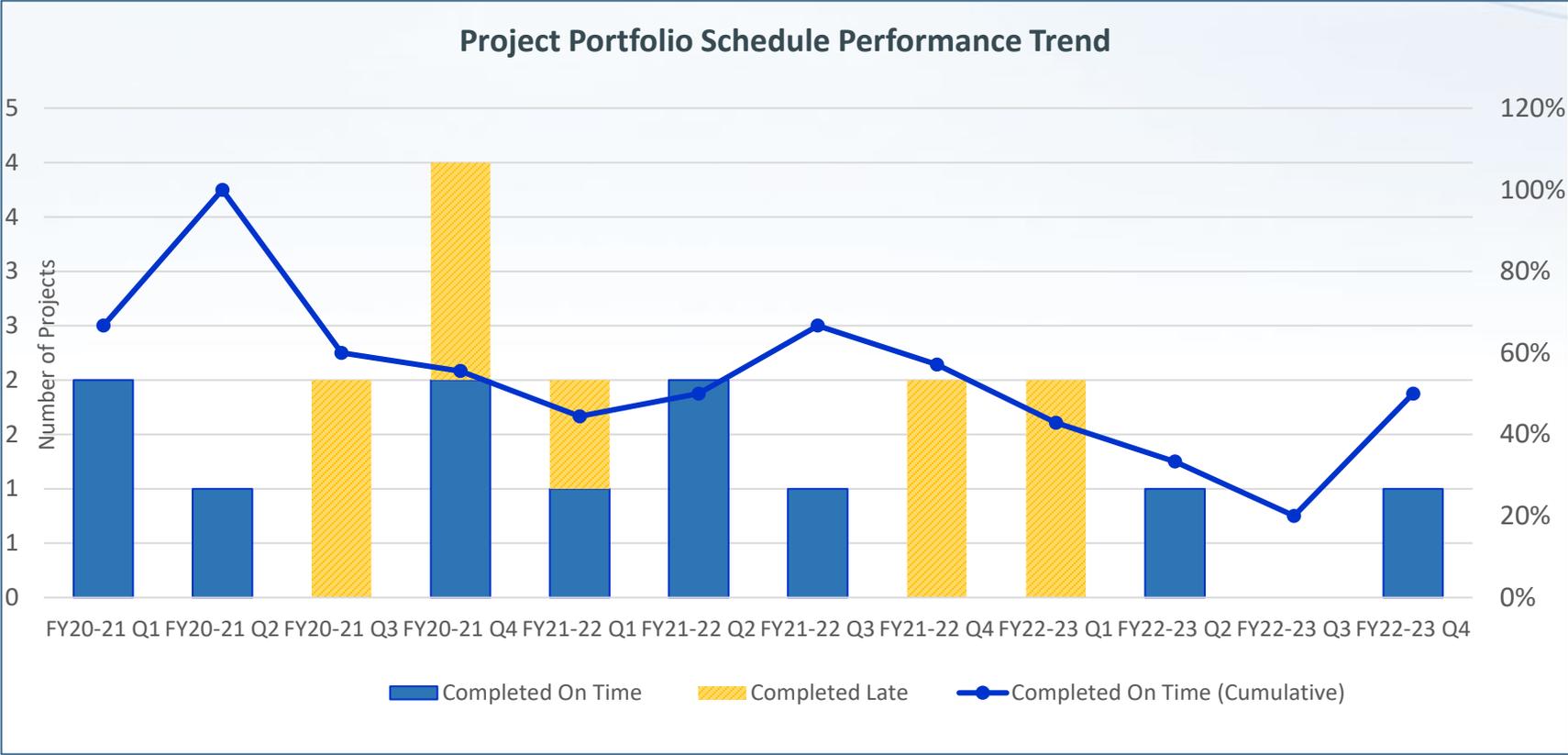
Budget

- 🟩 On Budget
- 🟨 At risk; 10% - 20% over budget
- 🟥 Critical; >20% over budget

During this reporting period, nine projects are experiencing schedule delays, and one project exceeds its original budget by more than 20%.

Vendor, resource, and equipment availability, product quality issues, and project dependencies are the primary contributors to project schedule delays.

Portfolio Performance Trend

The chart below depicts the County's IT project schedule performance trend for the projects that were completed over the last 12 quarters.

The bars reflect the total number of projects completed in each quarter and the number completed on schedule.

The line reflects the percentage of projects completed on schedule over four consecutive quarters.

This portfolio budget performance trend may reflect the County's cost-schedule tradeoff decisions to stay within resource and budget constraints at the expense of schedule.

Projects intended to improve or automate business processes account for approximately 71% of the County's IT budget this quarter. Projects for replacing end-of-life or obsolete systems account for approximately 20% of the budget. Network projects account for approximately 10% of the budget.

Investment by Business Justification
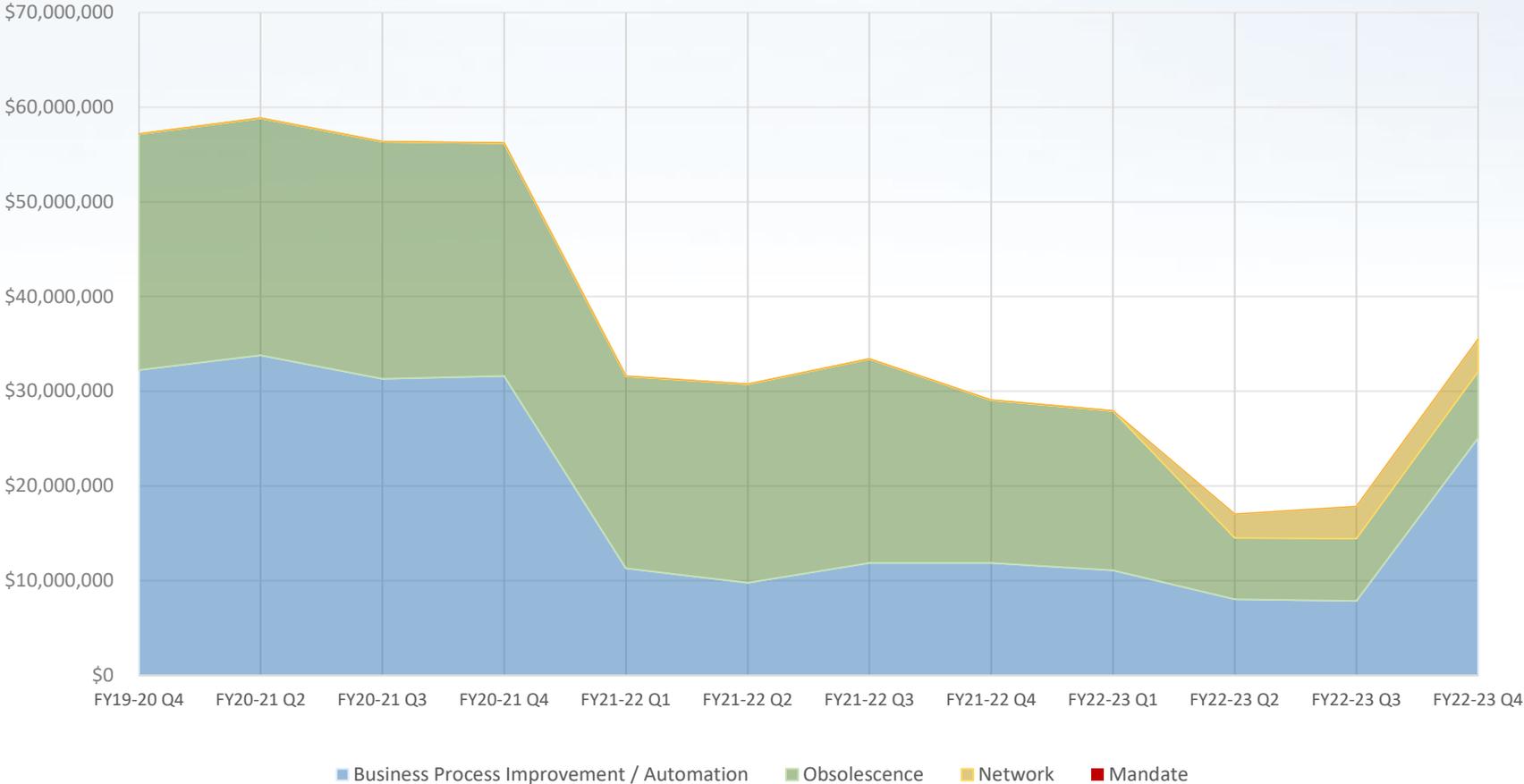
Legend: ■ Business Process Improvement / Automation ■ Obsolescence ■ Network ■ Mandate

The chart above reflects projects that were active or completed during each quarter.

Investment by Service Area

OCIT
Orange County Information Technology

Health Care Services accounts for the largest share of the County's IT project investments this quarter. Enterprise Cybersecurity, John Wayne Airport, Public Protection, and Countywide projects also have a large share of the IT project budget.

Service Area	Amount
Department-Specific	$1,383,000
Care Coordination	$0
Countywide	$2,082,743
Enterprise Cybersecurity	$3,407,647
Enterprise Infrastructure	$0
Health Care Services	$21,074,500
HR Services	$358,641
John Wayne Airport	$3,366,099
Multi-Department	$1,060,000
Public Protection	$2,792,000
Public Works	$0
Other	$0

The chart above reflects projects that were active or completed during this reporting period.

Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
A-C	AC	**County Reimbursement System** - The Auditor-Controller Office is implementing a solution for the County's employee reimbursement programs, which includes mileage and expense claims, travel expenses, lodging, meals, and educational and professional reimbursements in accordance with the County of Orange Memoranda of Understanding (MOUs) and travel policy. This solution will replace the end-of-life Online Mileage Claim system and utilize current technology to handle workflow, user authentication, and integration with the County's Enterprise Resource Planning (ERP) and document management systems.			Planned Start: 09/01/22 Planned End: ~~08/30/24~~ 10/20/23 Budget: $ 492,126 Expended: $ 173,626 Encumbered: $ 318,500 Balance: $ 0 Source: General Fund	**Execution** – Completed knowledge transfer sessions. System configurations in progress. Continuing system interfaces/integration work and User Acceptance Testing (UAT). Started work on training materials. NOTE: Vendor contract approved by Board for $968,426. This includes $492,126 project development cost, which will be encumbered and reimbursed from Fund 15i (038 General Fund). Remaining operational costs will be included in CAPS+ BC 014 budget. FY 2024-25 budget may include $268,500 NCC to fund ongoing subscription and infrastructure costs. In next period, to complete system configurations work, system interfaces/integration work, UAT, and training materials. To provide countywide training. **Risk Mitigation** - OC team members are carrying a heavy operational workload, which creates risk for meeting project deliverables in a timely manner. Will monitor project activities/deadlines and maintain communications with team members and vendor to ensure timely completion of deliverables. - System constraints, countywide coordination, additional testing, and additional training materials demand that the project team revisits the overall timeline, including the go-live/rollout schedule. Through collaboration with the departments, significant progress has been made and the project duration reduced. The planned dates for go-live and project completion are 09/08/23 and 10/30/23, respectively. The project team will continue to monitor changes to project deliverables that may impact the overall timeline and communicate to departments in a timely manner. - County does not currently have a standardized reimbursement practice that meets all departments' needs. Project team and departments collaborated and developed standard processes that are within the guidelines of the County's Business and Travel Policy.	65%

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■ On track; within 10% of budget/schedule ■ At risk; 10% - 20% over budget/schedule ■ Critical: >20% over budget/schedule

Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
CEO-HRS	CEO-HRS	**Integrated Talent Management System (ITMS) - Performance Module** - This project will implement the Performance Module into the current integrated talent management system (Eureka) to modernize the performance management process for Administrative Managers, enable the automation of the evaluation process, and provide line of sight of performance throughout the organization.			Planned Start: 02/15/22 Planned End: ~~02/15/23~~ ~~07/01/23~~ 10/01/23 Budget: $ 358,641 Expended: $ 235,762 Encumbered: $ 0 Balance: $ 122,879 Source: General Fund	**Execution** – Finalized new performance process for administrative managers within HRS; finished technical configuration and testing; continued development of training and communication materials to support launch. In upcoming period, to coordinate new process with OCMA; complete UAT within broader HRS; finalize development of training and communication materials to support launch; launch module. **Risk Mitigation** - Launch moved to FY 2023-24 to allow for completion of the Administrative Manager Class & Comp Study. Delay decisions where Class & Comp Study input is needed; worked on advancing other launch items such as the training and communication plan during this time using Limited Term (LT) AMI resource. Requested extension of LT AMI. - Key milestone dates were to occur before finalization of the Administrative Manager Class & Comp Study; revised milestone dates to align with the Administrative Manager Class & Comp Study dates. - LT AMI support for this project only budgeted through December 2023; term will end in the middle of the support period for the cycle.	70%

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HCA	HCA	**Business Intelligence & Analytics -** Implement a system to allow for data mining, analytics, online analytical processing, monitoring, visibility of key historical and predictive modeling-based data. System benefits include timely availability of key information, decision support systems, increased development and standardization of best practices, performance and outcomes measurement and improvements, more efficient and meaningful collaboration, production of reliable and accurate key metrics, and increased overall data accuracy, security and governance.	🟩	🟥	Planned Start: 07/01/18 Planned End: ~~12/31/21~~ ~~03/31/22~~ ~~12/31/22~~ 12/31/23 Budget: $ 3,000,000 Expended: $ 2,199,502 Encumbered: $ 0 Balance: $ 800,498 Source: MHSA	**Execution** – Working with Cerner, IBM and Snowflake to decide on most optimal approach and strategy; technical details are being evaluated related to EDW architecture and construction. Continued detailed discussions with Data Advisory Group on use cases and Tableau dashboard certification and adoption of best practices. Continued internal SQL EDW construction and data load prototypes at smaller scale for supporting increased Tableau activity across HCA. Continued to review and finalize sources of data. In upcoming period, to work towards solution/vendor selection and development of ASR/contract for BOS approval; continue discussions on data governance and data classifications and work to develop strategies and approaches to build; Continue various data use strategy discussions with agency Data Advisory Group. **Risk Mitigation** - Possible impact of countywide data sharing initiatives, Population Health, and Equity strategies . Will continue collaboration and communication with all agency and County stakeholders. - Budget is based on MHSA funding, and unused budget at end of each fiscal year is no longer available for this project and will be reallocated to other BHS projects. HCA to ensure funds are spent in the fiscal year budgeted. - Project end date extended to December 2023 due to strategy, extended negotiations, and legal and compliance related issues.	**53%**

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HCA	HCA	**CHORUS -** Build several integrated digital solutions on the CHORUS platform to create a more responsive crisis response system, a comprehensive online resource directory that supports consumers and providers when searching for behavioral health and other resources, and a closed-loop referral system to streamline clients' timely access to County programs. These solutions digitize program workflows, reduce the need for duplicate data entry, provide a secure method for sharing data as permissible, and visualize key program indicators and operational data on custom dashboards. This is a multi-phase, multi-year project.			Planned Start: 06/01/21 Planned End: 06/30/24 Budget: $ 17,225,000 Expended: $ 13,660,000 Encumbered: $ 0 Balance: $ 3,565,000 Source: MHSA	**Execution** – Continued addition of resources/guides to OC Navigator for diverse populations; design/alpha-testing of Phase 2 UI for OC Navigator (administrative, search functions); alpha-/beta testing and go-live of minor enhancements to existing Phase 1 solutions; continued detailed discussions with HCA staff to gather requirements for Phase 2 of existing solutions, PEI program data, Crisis Care Mobile Unit (CCMU) grant work, SUD residential programs, and HCA EHR data integration; meetings with HCA IT to discuss access management and user provisioning features. In upcoming period, go-live for MHRS OC Navigator and OC O&E Phase 2 solutions and for PEI and Crisis Services CCMU (including crisis system closed-loop referrals) Phase 1 solutions; requirements gathering, planning, and designs for SUD Residential programs and ASAM screening, and inpatient electronic Treatment Authorization Requests system; implement user provisioning and access management controls for HCA users; establish secure, automated weekly data export from CHORUS to HCA; minor refinements/enhancements to existing solutions. **Risk Mitigation** - Deliverables related to MHRS Crisis Services are tied to CCMU grant deadlines and now must be completed by Dec 2023. HCA expedited CHORUS's work and timeline for integrated/expanded Crisis Services solutions to meet CCM deadline, impacting budget. - HCA has paused development of OC Navigator native app. HCA is taking an amendment to the Board in Sept 2023 and will remove the OC Navigator native app as a deliverable for current contract. - Future revisions to existing CHORUS solutions that will allow HCA to meet new and emerging State mandates, where technical requirements are still unknown. HCA is taking an amendment to the Board in Sept 2023 to cover revised scope of work and increased costs, most of which are covered through grant funds	65%

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OCIT
Orange County Information Technology

Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
HCA	HCA	**Electronic Health Records (EHR) Interoperability** - Implement an acceptable and industry standards-driven interoperability solution for the EHR with HCA behavioral health service contract providers and other partners to allow a better integration of services and the sharing of key clinical and financial data, resulting in better care coordination, elimination of duplicate data entry and maintenance, easier collaborations and transitions of care amongst the provider community, and access to a more comprehensive clinical dataset for shared clients. This will also enable a more standardized approach to data definitions, terminology, vocabulary, security standards, and compliance.	🟩	🟥	Planned Start: 07/01/18 Planned End: ~~06/30/21~~ ~~01/31/22~~ ~~10/31/22~~ 12/31/23 Budget: $ 500,000 Expended: $ 192,660 Encumbered: $ 0 Balance: $ 307,340 Source: MHSA	**Execution** – Interoperability requirements and specifications continue to be evaluated. Multiple data sharing mandates and initiatives from State and federal sources have been presented, e.g., AB133, MHP expansion, etc. In upcoming period, to work towards finalizing approach and development of strategies. **Risk Mitigation** ⁻ Potential impact of other County driven data sharing initiatives and related connectivity and integration requirements; will continue collaboration and communication with all stakeholders. ⁻ Participation by contract providers based on technical and budget constraints. Will communicate and collaborate with contract providers to ensure adoption and use and provide possible support for budget through their MHRS contracts. ⁻ Budget is based on MHSA funding, and unused budget at end of each fiscal year is no longer available for this project and gets reallocated to other BHS projects. HCA to ensure funds are spent in the fiscal year budgeted to the extent possible. ⁻ Key PM resource replacement in progress pending recruitment efforts. ⁻ CalAIM Payment Reform will change billing requirements in California, which will impact the build of the new interface; HCA will work with State to define new requirements. Estimated date for CalAIM Payment Reform go-live is Fall 2023.	51%

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IT Project Dashboard

OCIT — Orange County Information Technology

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HCA	HCA	**iConnect Lab Portal -** The development and implementation of the iConnect Lab Web Portal will provide Public Health Lab (PHL) the ability to facilitate electronic transmissions of specimen request and patient demographic data from clients external to the Health Care Agency's (HCA) Electronic Health Record system. The iConnect solution will share external specimen results electronically with Cerner through the LIMSConnect ETOR platform service. The integration between Cerner and the Lab Web Portal will reduce errors and save staff resource time and shall be performed by HPG.	🟩	🟩	Planned Start: 03/31/23 Planned End: 06/30/24 Budget: $ 349,500 Expended: $ 580 Encumbered: $ 0 Balance: $ 348,920 Source: ELC2	**Execution** – Finalized design layout for the 6 Test Requisition forms (TRF): Clinical, Water Quality, PHL Corrections, Supply Order, Rabies, and the Annual PHL Client Update; HPG (external vendor) reviewed LWP sample HL7 message order and technical specs for integration; reviewed HPG's analysis of Cerner EHR system for integrating LIMSConnect with Cerner and the Lab Web Portal; discussed requirements and strategies for integrating LIMSConnect. In next period, LWP deployment to QC1 Test environment; will initiate batch upload development of TRF forms; to begin LIMSConnect configuration and TRF mapping in Cerner. **Risk Mitigation** - Possible impact of non-availability of PHL staff due to competing priorities; will continue collaboration and communication with PHL to ensure availability. - Budget is based on ELC2 funding and budgeted funds must be used by July 2024; to ensure project is completed and funds are spent within the project timeline. - Vendor resource change; to implement change and continue to anticipate and plan for possible changes, assess their impact and feasibility, and communicate changes as needed.	**33%**
JWA	JWA	**Baggage Handling System** - This project is to replace the Upper-Level Controls (Baggage Handling System) at JWA. Replacement includes network infrastructure, hardware, and software.	🟨	🟩	Planned Start: 12/06/22 Planned End: ~~05/11/24~~ 05/14/24 Budget: $ ~~2,922,268~~ $ 3,366,099 Expended: $ 325,285 Encumbered: $ 2,677,394 Balance: $ 363,420 Source: JWA	**Execution** – Completed development and configuration; completed integrated testing. In next period, to complete Factory Acceptance Testing. **Risk Mitigation** - Risk of failure of current system before new system is implemented; a contingency plan has been developed in the event of failure. - Budget increased by $373,831 to accommodate for labor costs not previously included.	**36%**

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OCIT	COB	**OC Agenda** - Implement an Agenda Management replacement solution that meets the County's requirements of the agenda process lifecycle (creating Agenda Staff Reports (ASRs), compiling ASRs/publishing agendas, posting meeting minutes, and archiving).	🟩	🟥	Planned Start: 05/07/20 Planned End: ~~06/30/21~~ ~~10/25/21~~ ~~06/25/22~~ ~~09/30/22~~ ~~03/27/23~~ 09/26/23 Budget: $ 1,365,617 Expended: $ 1,164,260 Encumbered: $ 41,600 Balance: $ 159,757 Source: General Fund	**Execution** – Completed COB user training; Board offices user training; ready for final end-to-end system testing. In next period, to initiate go-live and project closeout. **Risk Mitigation** - Vendor continues to work on outstanding functionality issues; set up biweekly progress meetings and weekly check-ins. Continue to test functionality.	**92%**
OCIT	Multi	**Identity and Badge Data Integration** - Integration of the Lenel badge system with the OC HARP system to enhance automation of badge provisioning and physical access control capabilities.	🟩	🟨	Planned Start: 04/26/22 Planned End: ~~06/01/23~~ 10/23/24 Budget: $ 150,000 Expended: $ 17,304 Encumbered: $ 0 Balance: $ 132,696 Source: General Fund	**Project Phase / Status** **Execution** - Conducted data analysis and manual data cleanup; conducted meetings in preparation for new County badge system expected FY23-24. NOTE: Project planned end date was incorrectly reported in the FY 22-23 Q3 report; information has been corrected. In next period, to continue data analysis and manual data cleanup work; continue planning for new County badge system expected FY 23-24. **Risk Mitigation** - Unauthorized badge access might be granted; test plan will be developed in conjunction with Cybersecurity team to test for the granting of unauthorized badge access. - The solution may result in unauthorized changes to data; test plan will be developed in conjunction with Cybersecurity team to test for unauthorized changes. - Replication may impact system performance; test plan will include stress testing; solution will use strategic scheduling. - Replication may impact system availability; solution will include monitoring and alerting of data flow. - Funding anticipated for related projects in FY23-24 will impact deliverables for this project; to adjust project deliverables to align with newly funded project objectives.	**30%**

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IT Project Dashboard

OCIT — Orange County Information Technology

Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period / Key Highlights Since End of Reporting Period	% Completed
OCIT	Multi	**IntraOC Site Design Refresh** - This project seeks to refresh the design of the County SharePoint hub by implementing the Modern Experience template and its available tools. These upgrades present opportunities to enable faster site responsiveness, drive user adoption, and to maximize the ROI on Office 365-related services and products, for which departments are already paying through their Office 365 licensing fees.	🟩	🟩	Planned Start: 09/30/22 Planned End: ~~12/31/23~~ 12/15/23 Budget: $ 225,000 Expended: $ 54,104 Encumbered: $ 0 Balance: $ 170,896 Source: General Fund	**Execution** – Continued Collaboration site cleanup; worked on design for HR Wellness and Agency Listing pages. In next period, to continue Collaboration sites cleanup; develop process for monthly newsletter and its distribution. **Risk Mitigation** - N/A	**50%**
OCIT	Multi	**Shared Services Server Platform** - OCIT needs to establish a new virtual server system to replace the old system, which is about to reach End of Service Life (EOSL). OCIT will establish the new system under a shared services model wherein County departments will share the cost of the system over six years based on utilization. Multiple County departments will rely on this system to house their 280 virtual servers (VMs).	🟩	🟨	Planned Start: 04/01/21 Planned End: ~~07/14/23~~ ~~09/06/23~~ 11/01/23 Budget: ~~$ 810,000~~ $ 910,000 Expended: $ 866,293 Encumbered: $ 0 Balance: $ 43,707 Source: OCIT	**Execution** – Finished procurement of new equipment; took delivery of remaining equipment; completed stakeholder buy-in; completed migration of 40 servers from VxRail system to Cisco UCS. In next period, will continue server migration and customer acceptance; to identify any server migration exceptions and work with participating agencies to resolve. **Risk Mitigation** - System complexity may result in difficulty with meeting performance requirements; will obtain system tuning and support plan from system manager to mitigate potential issues. - Project delays could result in support expiration date for existing system; will establish third-party maintenance plan to cover critical servers until migration is complete if necessary. - Project end date extended to 11/1/23 due to additional storage needs and site data migration requirements.	**78%**

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OCIT	Multi	**Zscaler Private Access (ZPA) VPN Standardization – Phase 1** - This project seeks to consolidate the multiple VPN solutions within the County into a single platform: Zscaler Private Access (ZPA). ZPA is a next-generation VPN alternative that gives users direct connectivity to County applications in contrast to traditional VPNs that provide access at the network level. This significantly enhances security as it minimizes the attack surface and introduces the concept of zero-trust network access. The project will be executed in phases, with Phase 1 targeting implementation for Social Services Agency (SSA).	🟩	🟩	Planned Start: 02/01/23 Planned End: 09/30/23 Budget: $ 890,000 Expended: $ 386,593 Encumbered: $ 0 Balance: $ 503,407 Source: ARPA	**Initiating** – Conducted SSA implementation activities, including review of SSA business requirements; integration of ZPA Cloud Services with SSA applications; conducting UAT. In next period, to complete UAT and begin migration of 3,000 SSA users from Cisco AnyConnect to ZPA. **Risk Mitigation** - N/A	**30%**
OCIT	OCIT	**County Enterprise Network Redundancy** - The purpose of this project is to upgrade and enhance the County network infrastructure in the County Administration South (CAS) building to build additional redundancy in case of network or internet service failure at the Orange County Data Center (OCDC).	🟩	🟨	Planned Start: 10/10/22 Planned End: ~~05/02/23~~ 10/15/23 Budget: $ 2,517,647 Expended: $ 236,613 Encumbered: $ 63,112 Balance: $ 2,217,922 Source: General Fund, OCIT	**Execution** – Initiated implementation, documentation, and installation and configuration ISE node. In next period, deploy firewalls and continue implementation; complete network connectivity and support for Hyperflex; complete documentation; continue installation and configuration of ISE node. **Risk Mitigation** - Schedule delay due to pre-requisite of OCIT to deliver firewall equipment; approved amendment to Work Order to realign project dates and extend completion date to 10/15/23 due to discoveries, additional design, and completion dependencies.	**51%**

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OCIT	SSA	**CalSAWS Migration Technical Support** - On April 23, 2019, the Board of Supervisors authorized the Social Services Agency (SSA) to enter the CalSAWS Joint Powers Authority (JPA) effective June 28, 2019. This authorization allowed SSA to begin work with a statewide consortium for the transition of the eligibility determination system to the California State Automated Welfare System (CalSAWS), as required by federal mandate. SSA's migration date to the new CalSAWS system is April 24, 2023. This is an SSA-led project with support from multiple partners, including OC Information Technology (OCIT). Program progress is reported separately to the Board by SSA.	🟥	🟩	Planned Start: 04/10/20 Planned End: 06/30/23 Budget: ~~$ 700,000~~ $ 1,100,000 Expended: $ 1,084,517 Encumbered: $ 0 Balance: $ 15,483 Source: SSA	**Closing** – Completed data/document delta uploads; migration of retained ancillary systems; UAT; user training. Validated application data. Go-live successful on 4/24/23. **Risk Mitigation** - Budget exceeds original estimate of $700,000; revised estimate is $1.1M. Budgeted number is inclusive of resources already embedded in and paid for by SSA (application developers, desktop support). Only additional costs are for Business Analyst and Project Manager support.	100%
OCIT	SSA	**Mandated Reporter App** - Replace the current Mandated Reporter Application (MRA) with a new app. The replacement will allow mandated reporters to access an external-facing site to open a report for child and/or elder/dependent adult abuse. Through a series of questions, the mandated reporter will be able to open a non-emergent report or be prompted to call the hotline for emergency cases.	🟩	🟨	Planned Start: 07/15/22 Planned End: ~~03/19/24~~ 07/31/24 Budget: $ 283,000 Expended: $ 15,379 Encumbered: $ 0 Balance: $ 267,621 Source: SSA	**Execution** - Reviewed requirements with development team; planned application development; began application development. In next period, to continue application development. **Risk Mitigation** - Due to priority of CalSAWS migration, development team unavailable until June 2023. Revised project end date reflects this delay in resource availability.	19%

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OCIT Orange County Information Technology

Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period / Key Highlights Since End of Reporting Period	% Completed
OCSD	OCSD	**Automated Jail System** - Sheriff AJS is a highly customized Jail System that was originally developed in 1990 on a mainframe utilizing Assembly/COBOL programming languages. The new IJMS will be built on current programming languages on commercially available and supported platforms. It will include all of the functional and technical requirements compiled by the IJMS team including Intake/Booking, Inmate Property Management, Inmate Classification, Sentence Calculation, Housing, Visits, Mail, Transitional Services, Inmate Accounts, Incidents, Investigations, Transportation, Movement, Count/Census, Medical/Mental Health, Release, Searches, Grievances, Unit Management, Scheduling, Reporting, Callouts, Food Services, and Inmate Requests.	🟩	🟥	Planned Start: ~~10/31/17~~ 12/14/21 Planned End: ~~12/16/22~~ 12/13/24 Budget: $ 2,792,000 Expended: $ 633,750 Encumbered: $ 0 Balance: $ 2,158,750 Source: General Fund	**Execution** – Completed onsite visit to comparable agency using platform; shared module with partner agency to increase build time; initiated Velocity; initiated client review sessions. In next period, to continue development; conduct client reviews; begin interface design. **Risk Mitigation** - Platform requires new methodology for process improvement; partnered with vendor to create synergy. - Existing legacy system outages pull from project resources; ensure executive buy-in to move project forward. - County Staff turnover requires Communications Plan. - Project scope changes required to meet new laws and compliance requirements; will establish remote sessions with vendor.	**35%**

List is ordered by Managing Dept., then by Business Owner.
* Project has been rebaselined.
** Project will be baselined after initiation or procurement activities are complete.

🟩 On track; within 10% of budget/schedule   🟨 At risk; 10% - 20% over budget/schedule   🟥 Critical: >20% over budget/schedule

Project Landing Map

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The map below depicts when project benefits have been or are expected to be realized.

Q1 FY21-22 Jul – Sep 2021	Q2 FY21-22 Oct – Dec 2021	Q3 FY21-22 Jan – Mar 2022	Q4 FY21-22 Apr – Jun 2022
✓ eGov - Web Content Management System ✓ JWA Building Automation System	✓ OCCR/OCPW Voice Migration ✓ Workfront PPM Tool Implementation	✓ JWA Network Redesign	✓ ServiceNow for Shared Services

Q1 FY22-23 Jul – Sep 2022	Q2 FY22-23 Oct – Dec 2022	Q3 FY22-23 Jan – Mar 2023	Q4 FY22-23 Apr – Jun 2023
✓ OC TIME Implementation ✓ Property Tax System	✓ Privileged Access Management (PAM) Implementation		✓ CalSAWS Migration Technical Support

Q1 FY23-24 Jul – Sep 2023	Q2 FY23-24 Oct – Dec 2023	Q3 FY23-24 Jan – Mar 2024	Q4 FY23-24 Apr – Jun 2024
■ OC Agenda	■ County Enterprise Network Redundancy ■ County Reimbursement System ■ Electronic Health Records (EHR) Interoperability ■ HCA Business Intelligence & Analytics ■ IntraOC Site Design Refresh ■ Integrated Talent Management System (ITMS) Performance Module ■ Shared Services Server Platform ■ Zscaler Private Access – Phase 1	■ iConnect Lab Portal	■ CHORUS ■ JWA Baggage Handling System

Q1 FY24-25 Jul – Sep 2024	Q2 FY24-25 Oct – Dec 2024	Q3 FY24-25 Jan – Mar 2025	Q4 FY24-25 Apr – Jun 2025
■ Mandated Reporter App	■ Automated Jail System (AJS) ■ Identity and Badge Data Integration		

- ■ *On schedule*
- ■ *10% - 20% over schedule*
- ■ *>20% over schedule*
- ✓ *Project has been completed*