

# County IT Projects

## Quarterly Progress Report

3<sup>rd</sup> Quarter, FY 24-25  
Jan 1 – Mar 31, 2025



The Quarterly OC Information Technology (OCIT) Project Progress Report provides the status of all County IT projects with a budget of \$150,000 or more and/or that have been identified as meriting the Board of Supervisors' attention.

The IT projects included in this report reflect the County's ongoing commitment to align IT with the County's business values. Projects included in the portfolio cover the upgrade or replacement of aging infrastructure and end-of-life systems and investment in new, innovative, and reliable technology and platforms. These projects also enhance the County's ability to maintain critical business operations, improve productivity, and deliver more and better services to constituents.

In addition to project status updates, this report also describes the County's IT overall project performance trends over the last 12 quarters.

## Highlights



### At a Glance

The number of projects in this reporting period is 19, two more than the number of projects reported in the previous quarter. One project was completed last quarter: Endpoint Security Transition (OCIT). Three projects were added this quarter: ERP Transformation and Modernization (Auditor-Controller); OC Agenda Rewrite (Clerk of the Board); and Microsoft 365 Copilot Proof of Concept (OCIT). The total budget increased from \$21,593,632 to \$94,062,623. The significant increase is due to the addition of the ERP project.



### Key Accomplishments

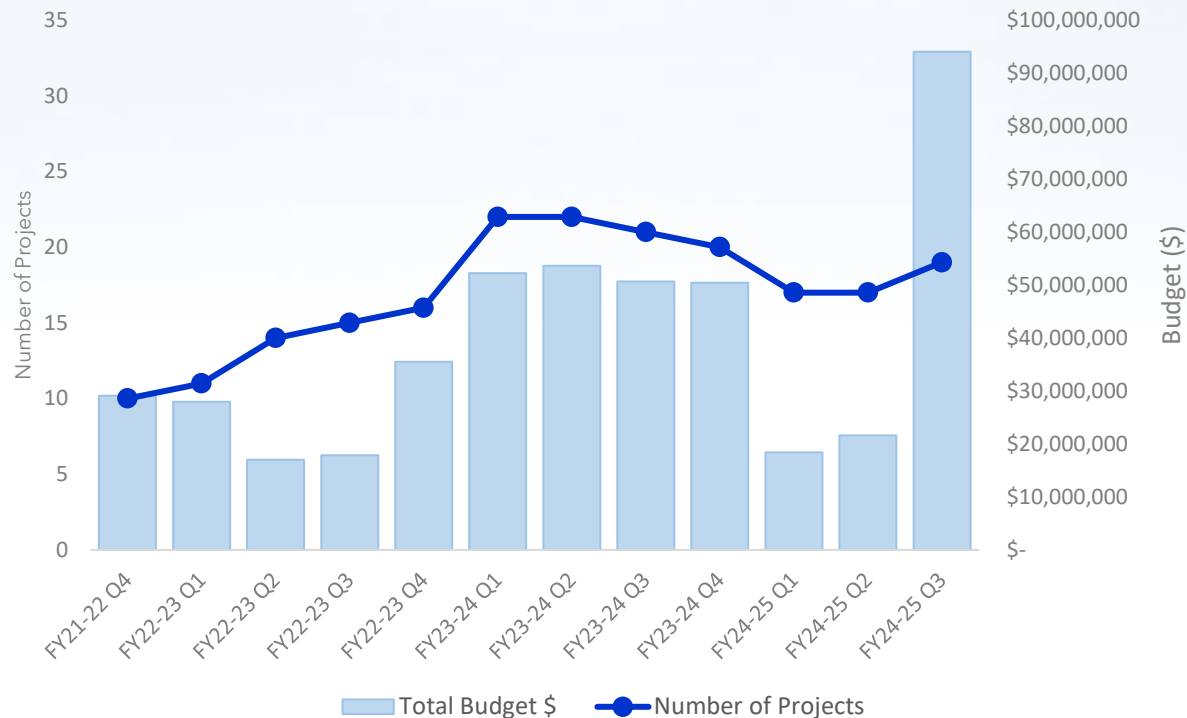
Three projects were successfully completed in FY24-25 Q3: iConnect Lab Portal (Health Care Agency); Multi-Drug Resistant Organism (MDRO) Data Exchange (Health Care Agency); and OC Recycling and Disposal Reporting System (RDS) (OC Waste & Recycling). One project was cancelled: OC Agenda (Clerk of the Board).

# IT Portfolio Size and Budget

Attachment A



This chart depicts the County's IT project portfolio size and budget trends over the last 12 quarters.

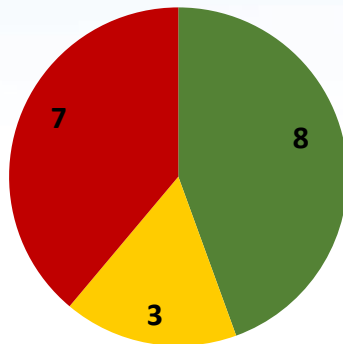


- The number of active projects is 19, two more projects than reported in the previous quarter.
- Project data from the last 12 quarters show an average of 17 and a median of 17 projects.
- The total portfolio budget increased by \$72,468,991.

*The chart above reflects projects that were active or completed during each quarter.*

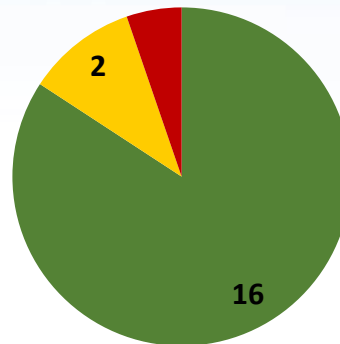
The charts below depict the County's IT project portfolio schedule and budget performance of the active and completed projects during the reporting period.

## Schedule



- On Schedule
- At risk; 10% - 20% over schedule
- Critical; >20% over schedule

## Budget



- On Budget
- At risk; 10% - 20% over budget
- Critical; >20% over budget

During this reporting period, 10 projects experienced schedule delays, and three projects exceeded their original or rebaselined budgets. Details concerning schedule delays and budget overages are available in the Project Dashboard included with this report.

Scope changes and project dependencies are the primary contributors to project schedule delays. Budget overages were due to project scope and scheduling changes.

# Portfolio Performance Trend

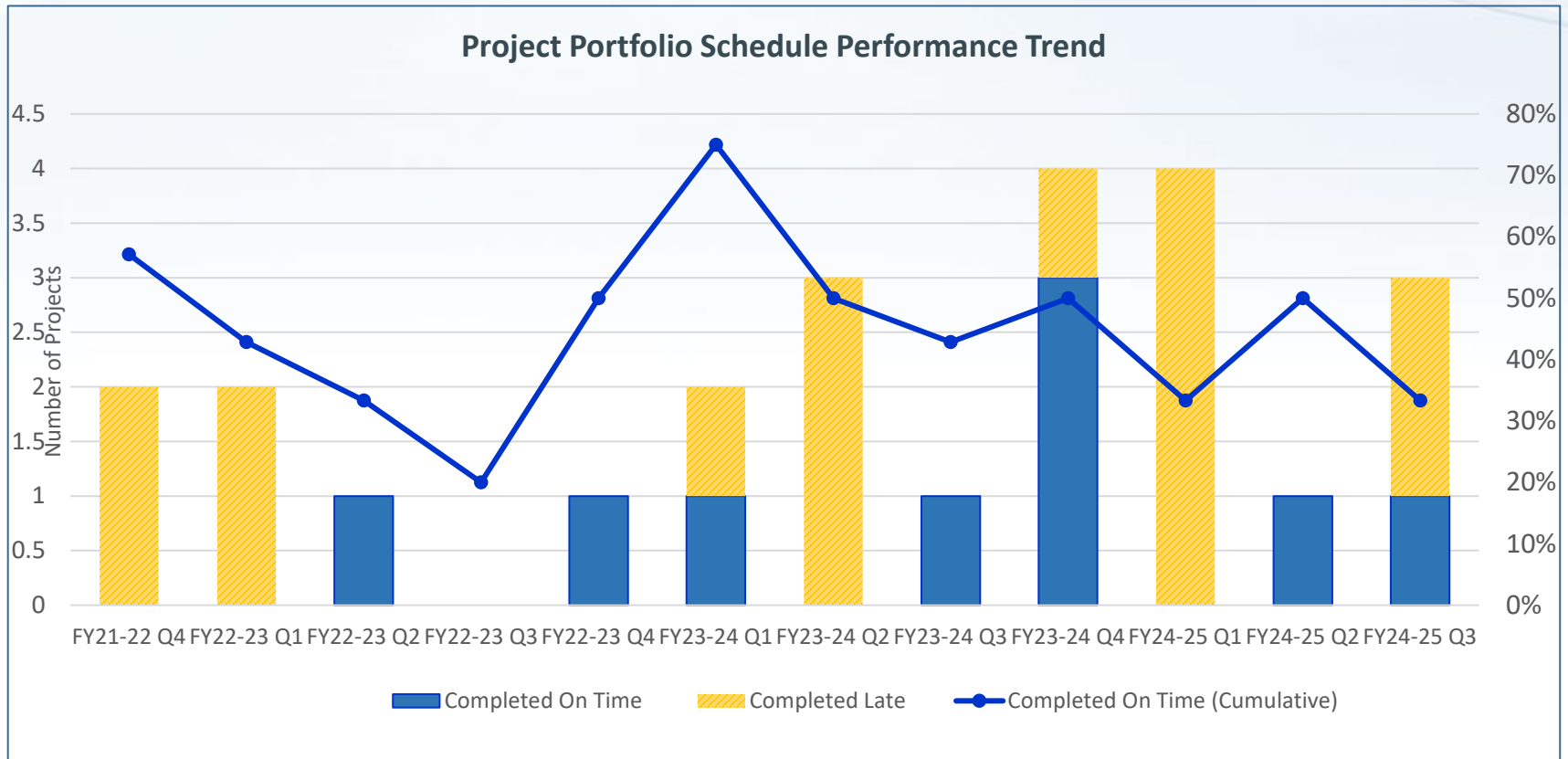
Attachment A



The chart below depicts the County's IT project schedule performance trend for the projects that were completed over the last 12 quarters.

The bars reflect the total number of projects completed in each quarter and the number completed on schedule.

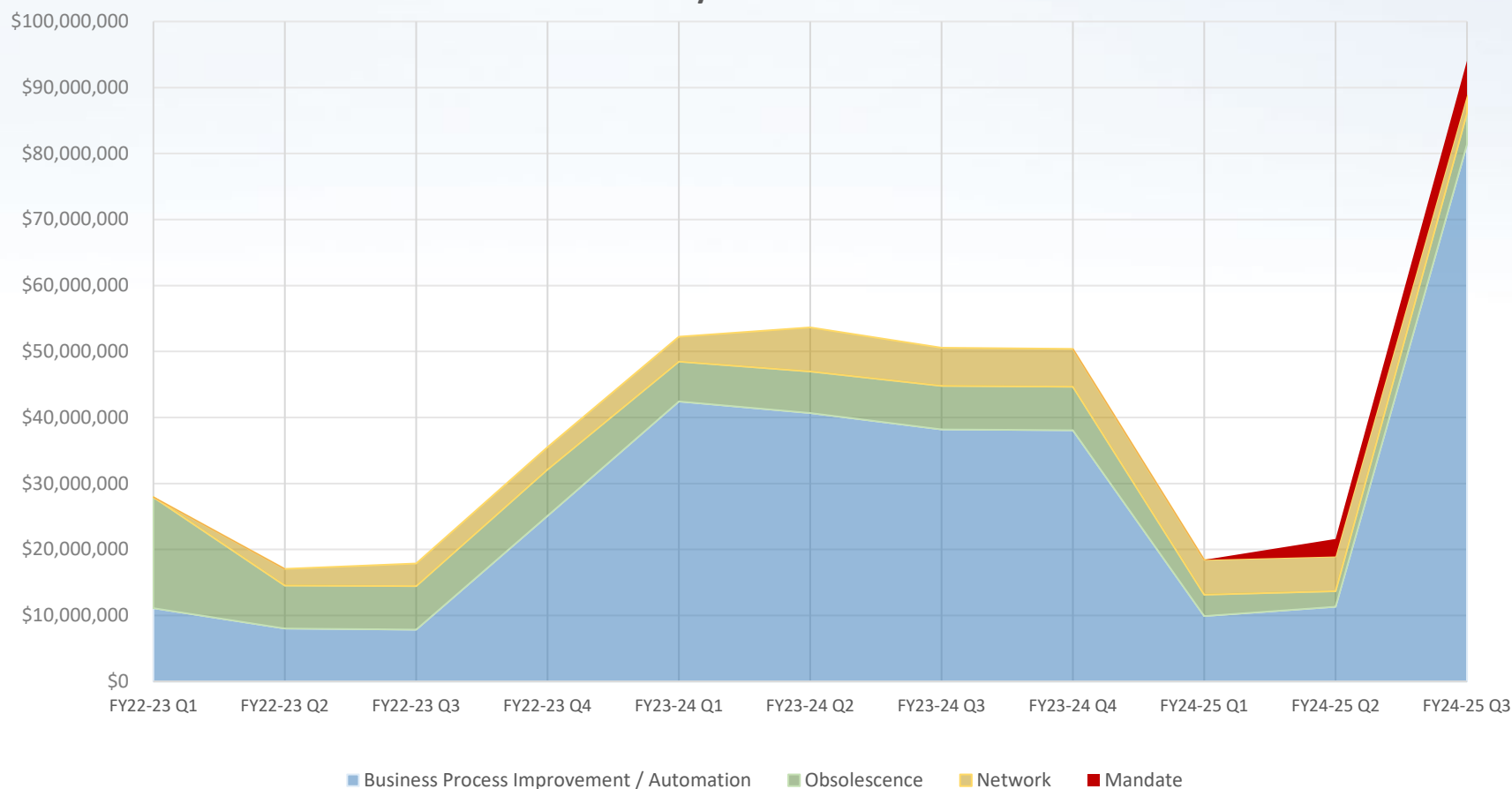
The line reflects the percentage of projects completed on schedule over four consecutive quarters.



This portfolio budget performance trend may reflect the County's cost-schedule tradeoff decisions to stay within resource and budget constraints at the expense of schedule.

Projects intended to improve or automate business processes account for 52.4% of the County's IT budget this quarter. Projects for replacing end-of-life or obsolete systems account for 10.9% of the budget. Network projects account for 24.5% of the budget. Mandated systems account for 12.2% of the budget.

## Investment by Business Justification



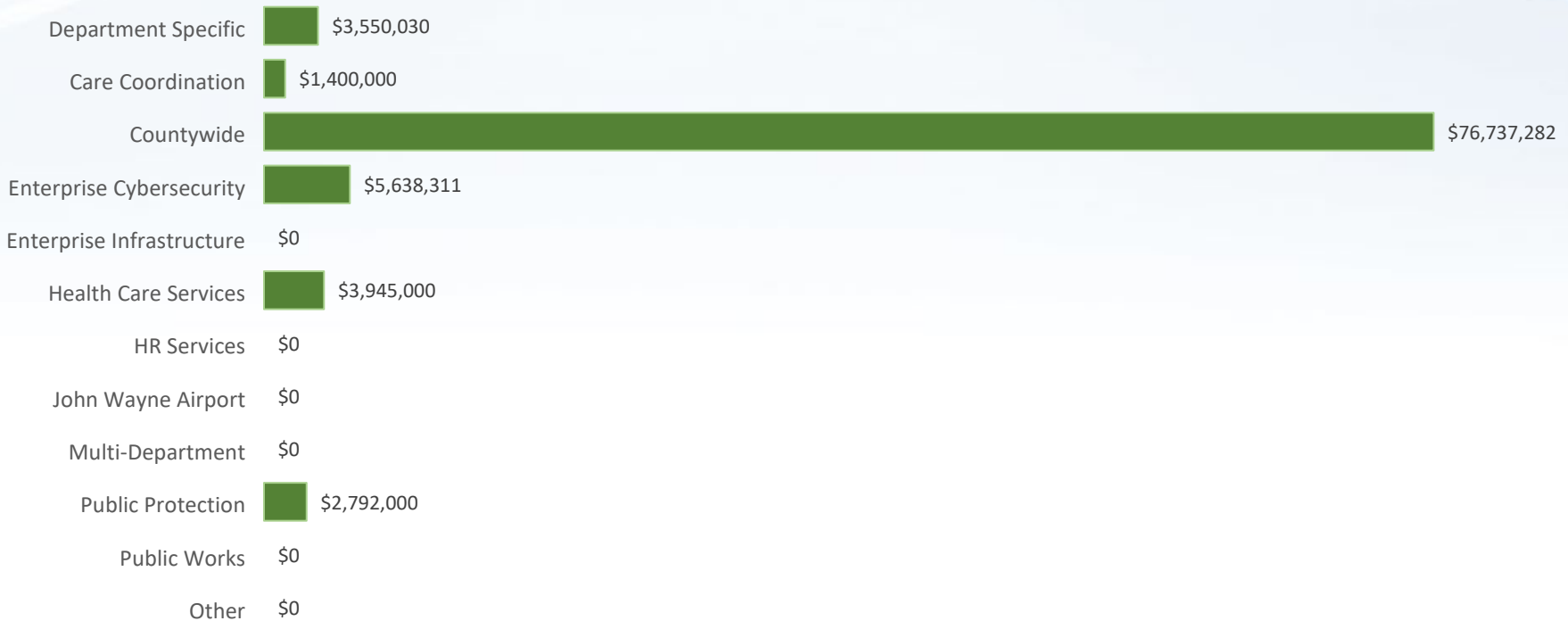
*The chart above reflects projects that were active or completed during each quarter.*

# Investment by Service Area

Attachment A



Enterprise Cybersecurity projects account for the largest share of the County's IT project investments this quarter. Health Care Services, Department Specific, Countywide, and Public Protection projects also have a significant share of the IT project budget.



*The chart above reflects projects that were active or completed during this reporting period.*

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
A-C	Multi	<b>ERP Transformation and Modernization -</b> Project will implement an integrated cloud-based ERP System, increase operational automation and efficiency throughout the County, improve collaboration, streamline business processes, strengthen security and workflow, enhance internal controls, and maximize the latest technological innovations. The project includes multiple releases for the business components stated in the key milestones.			Planned Start: 03/11/25 Planned End: 07/31/28  Budget: \$ 70,960,433 Expended: \$ 9,750 Encumbered: \$ 2,368,037 Balance: \$ 68,582,646  Source: General Fund	<p><b>Initiating</b> - BOS approved contract MA-003-25010777 with Deloitte on 03/11/2025. Team conducted project initiation activities, including orientation, review of SOW with County team, setup of collaboration tools, and confirmation of technical requirements. Team initiated discussions on Chart of Accounts and identified key County team members for Release 1A. Deloitte provided list of action items and requests for current CGI data and technical architecture.</p> <p>In next period, to onboard Financial, Procurement, and technical team members; conduct project kickoff, and initiate OCM activities. Release 1A: Begin design workshops and standup environment to begin uploading current data. Release 1C: Onboard/kickoff Budgeting release. Release 1D: Continue discussions on Chart of Accounts; Deloitte to conduct application training on key business processes. Project team to participate in design workshops. Release 1E: Gain understanding of Fund Accounting System.</p> <p><b><u>Risk Mitigation</u></b> N/A</p>	1%

On track; within 10% of budget/schedule

At risk; 10% - 20% over budget/schedule

Critical: >20% over budget/schedule



# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
HCA	HCA	<b>iConnect Lab Portal</b> - The development and implementation of the iConnect Lab Web Portal will provide Public Health Lab (PHL) the ability to facilitate electronic transmissions of specimen request and patient demographic data from clients external to the Health Care Agency's (HCA) Electronic Health Record system. The iConnect solution will share external specimen results electronically with Cerner through the LIMSSConnect ETOR platform service. The integration between Cerner and the Lab Web Portal will reduce errors and save staff resource time and shall be performed by HPG.			Planned Start: 03/31/23 Planned End: <del>06/30/24</del> 02/28/24 10/31/24 02/28/25  Budget: \$ 349,500 Expended: \$ 260,000 Encumbered: \$ 0 Balance: \$ 90,000  Source: ELC2 (Federal)	<b>Closing</b> – Finalized LIMSSConnect interface testing; finetuned full order/results report and cleaned up scripting. Migrated to sandbox for finally user acceptance testing (UAT). Completed final review of all system components, integration testing, data validation, batch upload testing, discrete results, and barcode labels for system release. Met with HPG/iConnect on post-go live activities. \$90k balance on budget will be used for enhancement costs and support. Close project.  <b>Risk Mitigation</b> N/A	100%
HCA	HCA	<b>Multi-Drug Resistant Organism (MDRO) Data Exchange</b> - Software development project for a custom MDRO Data Exchange to accommodate LTACH, ACH, and SNFs to ensure appropriate handling of patients with MDROs. The solution will include logical workflows, scalability, configurations, reporting, and interoperability. The final product will be hosted as a Software as a Service (SaaS) solution and will provide data processing, high-quality user experience, and up-to-date architecture and security infrastructure to future-proof the system.			Planned Start: 09/23/23 Planned End: <del>09/30/24</del> 12/31/24  Budget: \$ 3,595,000 Expended: \$ 2,595,000 Encumbered: \$ 0 Balance: \$ 1,000,000  Source: ELC2 (Federal)	<b>Closing</b> – Completed ingestion of messages from CalREDIE, reports, dashboard, and alerts; batch upload of DDP files; cleared patients; uploaded patient list; completed deduplication/managed new facility messages; data access via Secure Transfer; production go live. Project balance of \$1 million is for maintenance & operations over two years. Close project.  <b>Risk Mitigation</b> N/A	100%



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	COB	<b>OC Agenda</b> - Implement an Agenda Management replacement solution that meets the County's requirements of the agenda process lifecycle (creating Agenda Staff Reports (ASRs), compiling ASRs/publishing agendas, posting meeting minutes, and archiving).			Planned Start: 05/07/20 Planned End: <del>06/30/21</del> 10/25/21 06/25/22 09/30/22 03/27/23 09/26/23 12/31/23 03/31/24 10/22/24 03/31/25  Budget: \$ <del>1,365,617</del> \$ <del>1,451,708</del> \$ 1,515,789 Expended: \$ 1,448,548 Encumbered: \$ 41,600 Balance: \$ 25,641  Source: General Fund	<b>Closing</b> – Cancelled contract with vendor; sent letter of intent not to renew contract. Project cannot be completed with this vendor due to its inability to fix critical issues. Please refer to the <b>OC Agenda Rewrite</b> project for new solution. Encumbrance will be cleared at fiscal year end.  <u><b>Risk Mitigation</b></u> N/A	100%
OCIT	COB	<b>OC Agenda Rewrite</b> - In-house development of Agenda Management solution to include all stages of the agenda process lifecycle (creation of ASRs, compiling ASRs/publishing agendas, post meeting minutes processes, archiving and search).			Planned Start: 06/01/24 Planned End: 05/15/26  Budget: \$ 2,400,935 Expended: \$ 666,061 Encumbered: \$ 0 Balance: \$ 1,734,874  Source: General Fund	<b>Execution</b> – Worked on requirements confirmation supplementals, revisions, continuations, and deletions. Began development of agenda management and post-meeting activities functionality. Unit tested delivered functionality.  In next period, to continue work on requirements confirmation supplementals, revisions, continuations, and deletions; begin development of ASR workflows; continue development of agenda management and post meeting activities functionality.  <u><b>Risk Mitigation</b></u> - Existing system is on outdated hardware and software; contingency plan is to require vendor to fix system and/or provide minimally viable replacement system.	38%

On track; within 10% of budget/schedule

At risk; 10% - 20% over budget/schedule

Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	Multi	<b>Access Control Conversion</b> - Migrate identified County badge system components to a new platform to reduce material and licensing costs and improve maintenance support channels.			Planned Start: 02/01/23 Planned End: 06/24/24 12/31/24 05/31/25 06/15/25  Budget: \$ 448,665 \$ 648,665 \$ 808,664 Expended: \$ 648,945 Encumbered: \$ 65,526 Balance: \$ 94,184  Source: General Fund	<p><b>Execution</b> - Completed access control server deployment; established cutover schedule for remaining sites, cutover and tested first duress location, CAN/CAS cutover. Completed Kone plugin configuration; cutover 22 additional sites.</p> <p>In next period, to complete cutover of remaining 51 sites.</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>- Vendor unable to get Card Sync function to work with County data; staff will manually update old and new systems during conversion.</li> <li>- Database conversion issues added extra time/cost to project schedule. Moved additional funding from Physical Identity and Badge Access project, which was cancelled.</li> </ul>	75%
OCIT	Multi	<b>County Enterprise Network Redundancy</b> - The purpose of this project is to upgrade and enhance the County network infrastructure in the County Administration South (CAS) building to build additional redundancy in case of network or internet service failure at the Orange County Data Center (OCDC).	*		Planned Start: 10/10/22 Planned End: 05/02/23 10/15/23 06/30/24 11/04/24 05/30/25 11/30/25  Budget: \$ 2,517,647 Expended: \$ 1,937,176 Encumbered: \$ 0 Balance: \$ 580,471  Source: General Fund, OCIT	<p><b>Execution</b> – Redundancy implementation nearly complete; initiated documentation.</p> <p>In next period, complete documentation and redundancy implementation (configuration of firewalls and internet redundancy from OCDC to CAS).</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>- Contract amendment 5 required to extend end date to 11/30/2025 to yield to the Freeze Calendar due to elections and other department required freezes. Project to resume in the August - October 2025 timeframe.</li> </ul>	84%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	Multi	<b>OC.GOV Migration</b> - The State of California passed a new law, AB1637, that requires all California cities, counties, and local agencies that maintain an internet website for use by the public or maintains public email addresses to utilize a “.gov” top-level domain for their websites and email addresses by January 1, 2029. During this project, all County agencies’ external facing websites and email addresses will be migrated from the OCGOV.COM domain to the OC.GOV domain.			Planned Start: 07/15/24 Planned End: 11/29/28  Budget: \$ 1,710,125 Expended: \$ 112,417 Encumbered: \$ 0 Balance: \$ 1,597,708  Source: Participating Departments	<b>Execution</b> - Completed OCIT website and email/applications migrations; TTC email/applications migrations; developed HRS implementation and began working on email migration.  In next period, to complete migration of HRS email and website, plan CEO migration, and complete CEO pilot user email migration.  <u><b>Risk Mitigation</b></u> N/A	7%
OCIT	Multi	<b>Microsoft 365 Copilot Proof of Concept</b> - Implementation of back-end configurations, Organizational Change Management (OCM) requirements, and user Proof of Concept (POC) for Microsoft 365 Copilot. The POC will enable the County to determine if Copilot is the right Generative AI resource for deployment at the County in terms of applicability to use cases, ease of use, and overall security.			Planned Start: 02/20/25 Planned End: 06/30/25  Budget: \$ 150,000 Expended: \$ 150,000 Encumbered: \$ 0 Balance: \$ 0  Source: Vendor-Funded Fasttrack Program	<b>Execution</b> - Kicked off project with integrator; completed Microsoft Purview pre-deployment activities; configured Microsoft Purview and DLP applications; conducted M365 Copilot Readiness Assessment; initiated OCM program design.  In next period, to complete OCM program design; develop communications and training plans and artifacts; develop Center of Excellence Teams site; conduct user training; deploy Copilot to POC participants; evaluate POC; determine go-forward plan for County.  <u><b>Risk Mitigation</b></u> N/A	40%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	Multi	<b>Multi-Factor Authentication (MFA) System</b> - This project expands the County's current Multi-Factor Authentication (MFA) with an enterprise level solution, to includes badge readers and hardware tokens, to significantly improve security and user experience.			Planned Start: 11/01/24 Planned End: 06/30/25  Budget: \$ 930,000 Expended: \$ 395,850 Encumbered: \$ 99,156 Balance: \$ 434,964  Source: General Fund	<b>Execution</b> - Completed rollout for OCIT; initiated rollout for Probation and Child Support Services.  In next period, to complete rollout for Probation and Child Support Services; initiated planning for CEO and a second Shared Services agency TBD.  <b>Risk Mitigation</b> N/A	37%
OCIT	Multi	<b>Privileged Access Management (PAM) Replacement</b> - Migration of County's PAM solution to new software. Privileged access refers to computer and user accounts that have a higher level of access and permissions than standard accounts. Because of this higher level of privilege, they are often targeted for attack. The PAM solution provides visibility, centralized control, and protection for these accounts.			Planned Start: 01/02/25 Planned End: <del>04/30/25</del> 07/31/25  Budget: \$ 152,000 Expended: \$ 152,000 Encumbered: \$ 0 Balance: \$ 0  Source: General Fund	<b>Execution</b> – Executed professional services agreement. Experienced schedule setback due to technical challenges. Extended contract on existing PAM solution.  In next period, to continue to bring replacement solution into production. Migrate existing customers to new solution platform by end of July.  <b>Risk Mitigation</b> <ul style="list-style-type: none"> <li>- Intermittent connectivity issue with new vendor; escalated to vendor engineering team. Will continue troubleshooting meetings to work through the issue.</li> <li>- Project delay caused delay in migration to new solution. To extend contract with current vendor for additional three-month period at a cost of \$24,000.</li> </ul>	50%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	Multi	<b>Virtual Private Network (VPN) Solution Expansion</b> – This project seeks to consolidate the multiple VPN solutions within the County into a single platform, a next-generation VPN alternative that gives users direct connectivity to County applications in contrast to traditional VPNs that provide access at the network level. This significantly enhances security as it minimizes the attack surface and introduces the concept of zero-trust network access.			Planned Start: 02/01/23 Planned End: 09/30/23 <del>11/24/23</del> 12/31/24 01/15/25 03/31/25 05/30/25  Budget: \$ <del>890,000</del> \$ 1,230,000 Expended: \$ 1,371,961 Encumbered: \$ 0 Balance: \$ (141,961)  Source: General Fund, OCIT	<b>Executing</b> – Completed OC Community Resources rollout. Initiated Child Support Services user acceptance testing. Initiated OC Waste & Recycling configuration.  In next period, to finalize rollouts for Child Support Services and OC Waste & Recycling.  <b>Risk Mitigation</b> - Schedule delay due to additional scope and reprioritization of tasks. - Budget overrun due to underestimated OCIT labor costs resulting from ongoing delays.	95%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	OCC	<b>CompassOC: Network for Success</b> (formerly OC CareConnect) - The County's System of Care Data Coordination System (SOCDIS) is a configurable and integrated platform for the collection, consolidation, sharing and utilization of certain distributed data across each of the systems of care within different service organizations. To reduce the ongoing expenditures of maintaining this system and future upgrades, the Office of Care in collaboration with OC Information Technology has decided to develop a custom-built, in-house system. By developing the system in house, it will save the County approximately \$1,804,689 annually as well as increase support and flexibility in expanding the use to future cohorts.			Planned Start: 07/01/24 Planned End: 06/15/25  Budget: \$ 1,400,000 Expended: \$ 543,651 Encumbered: \$ 0 Balance: \$ 856,349  Source: General Fund	<b>Execution</b> - Continued finalizing production infrastructure and data cleansing; completed security review; completed user acceptance testing; prepared training materials; planned go-live communications. Final name selection of "CompassOC: Network for Success" reported to OCIT on 3/25/25.  In next period, to finalize production infrastructure; submit to Change Approval Board; conduct user training activities; execute communications plan.  <b>Risk Mitigation</b> - Vendor cooperation during disentanglement; no indication that this will be an issue.	80%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	PROB	<b>Juvenile Hall Switch Migration</b> - The purpose of this project is to provide an assessment of the current switch Network design and configuration at the Orange County Probation Department Juvenile Hall, upgrading the video network systems, and migrating the existing services to ongoing managed support.	*	*	Planned Start: 09/09/24 Planned End: <del>01/17/25</del> 01/19/26  Budget: \$ 1,536,570 Expended: \$ 1,484,576 Encumbered \$ 13,542 Balance: \$ 38,452  Source: Probation	<p><b>Execution</b> - Continued work on network assessment, discovery, and planning. Completed rack diagrams and power requirements.</p> <p>In next period, to continue working on network assessment, discovery, and planning; network staging-configuration and validation testing at OCDC; network migration; and network documentation, all pending OCIT/OCPW equipment delivery.</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>OCIT and OCPW estimate requirements will take until 10/17/25 to complete; new end date is estimated as 1/19/26. Schedule and budget rebaselined in contract amendment #1.</li> </ul>	52%
OCIT	OCWR	<b>OC Recycling and Disposal Reporting System (RDS)</b> - Orange County Waste & Recycling (OCWR) needs a new Disposal Reporting System (DRS) to which changes can be made promptly and that meets State and local compliance requirements.  OCWR is replacing its legacy DRS with a new web-based reporting tool, the Orange County Recycling and Disposal Reporting System (OC-RDRS). The new tool will meet the new State regulations and enhance the user experience by adding customized queries and reports.			Planned Start: 09/11/23 Planned End: <del>10/20/24</del> <del>11/30/24</del> 01/14/25  Budget: \$ 250,000 Expended: \$ 248,184 Encumbered: \$ 0 Balance: \$ 1,816  Source: OCWR	<p><b>Closing</b> - Completed go-live in production environment. Close project.</p> <p><b>Risk Mitigation</b> N/A</p>	100%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule



# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	SSA	<b>Employee Information Tracking System (EITS)</b> - Development of an Employee Information Tracking System (EITS) that expedites and automates tracking a position control number, employee provisioning, equipment distribution, and system/application access and that enables ease of approvals, email alert notifications and ability to report on any field.			Planned Start: 08/01/23 Planned End: <del>12/20/24</del> 02/26/25 06/20/25  Budget: \$ 585,816 Expended: \$ 787,777 Encumbered: \$ 0 Balance: \$ (201,961)  Source: SSA	<p><b>Executing</b> – Completed business testing for previous sprints' items. Completed development for new items: recruitment tab, executive approval process, deprovisioning. Continued bug fixes.</p> <p>In next period, to complete UAT for new items, user training activities, and production go-live.</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>Schedule delay due to complexity of scope, rework, data import challenges. Budget overrun resulting from ongoing user requests for additional/changed functionality and miscommunications re: asset module requirements. Customer has approved revised budget of \$810,000 for completed product with all bugs resolved.</li> </ul>	86%
OCIT	SSA	<b>Mandated Reporter App</b> - Replace the current Mandated Reporter Application (MRA) with a new app. The replacement will allow mandated reporters to access an external-facing site to open a report for child and/or elder/dependent adult abuse. Through a series of questions, the mandated reporter will be able to open a non-emergent report or be prompted to call the hotline for emergency cases.			Planned Start: 07/15/22 Planned End: <del>03/19/24</del> 07/31/24 10/31/24 12/31/24 02/24/25 06/30/25  Budget: \$ 297,480 Expended: \$ 339,360 Encumbered: \$ 0 Balance: \$ (42,150)  Source: SSA	<p><b>Execution</b> - Completed application development and user acceptance testing (UAT). Completed cybersecurity review with a list of recommendations.</p> <p>In next period, to implement security recommendations, fix bugs, and move to production go-live.</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>Schedule delay due to issues with encryption of Social Security Numbers, which caused system functionality to stop working. Cybersecurity review caused additional delays. Social Security Number encryption and Multi-Factor Authentication will be implemented to mitigate security issues. Cost overruns/need for additional budget being addressed with agency.</li> </ul>	90%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A





Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCIT	SSA	<b>Orangewood Children's Information System 2.0 (OCIS2.0)</b> - Orange County Social Services Agency (SSA) is replacing its legacy Orangewood Children's Information System (OCIS) with a web-based application (OCIS2.0) to meet new business needs and enhance daily operational support at the Orangewood Children and Family Center (OCFC). The legacy OCIS application was developed over a decade ago and is near end-of-life. OCIS doesn't have the features, functionality, and reporting necessary to support current business needs: OCIS2.0 will close that gap.			Planned Start: 07/01/24 Planned End: 09/30/25  Budget: \$ 880,864 Expended: \$ 335,655 Encumbered: \$ 0 Balance: \$ 544,509  Source: SSA	<b>Execution</b> - Created staging environment; development for juvenile record status check and return of personal property; caretaker & siblings detail screen development; personal property return; API optimization; integration of all modules.  In next period, to complete the SIR/enhancement update; complete placement for FS and ESH; create three reports; fix bugs.  <u><b>Risk Mitigation</b></u> N/A	50%


List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.

 On track; within 10% of budget/schedule

 At risk; 10% - 20% over budget/schedule

 Critical: >20% over budget/schedule

# IT Project Dashboard

Attachment A



Managing Dept.	Business Owner	Project Description	Budget	Schedule	Schedule / Budget	Project Phase - Status as of End of Reporting Period Key Highlights Since End of Reporting Period	% Completed
OCSD	OCSD	<p><b>Automated Jail System</b> - Sheriff AIS is a highly customized Jail System that was originally developed in 1990 on a mainframe utilizing Assembly/COBOL programming languages. The new IJMS will be built on current programming languages on commercially available and supported platforms. It will include all of the functional and technical requirements compiled by the IJMS team including Intake/Booking, Inmate Property Management, Inmate Classification, Sentence Calculation, Housing, Visits, Mail, Transitional Services, Inmate Accounts, Incidents, Investigations, Transportation, Movement, Count/Census, Medical/Mental Health, Release, Searches, Grievances, Unit Management, Scheduling, Reporting, Callouts, Food Services, and Inmate Requests.</p>			<p>Planned Start: <del>10/31/17</del> 12/14/21</p> <p>Planned End: <del>12/16/22</del> <del>12/31/24</del> <del>06/30/25</del> 10/31/25</p> <p>Budget: \$ 2,792,000 Expended: \$ 633,750 Encumbered: \$ 0 Balance: \$ 2,158,750</p> <p>Source: General Fund</p>	<p><b>Execution</b> – Completed gap analysis on business requirements gathering and analysis; finalized stakeholder feedback loop for validation of high-priority requirements; development platform shift to ServiceNow; identified data normalization needs and legacy clean-up requirements.</p> <p>In next period, to continue core development; conduct ServiceNow Design Studio sessions for IJMS Workflows; client review and testing; system integration planning; module build on ServiceNow app engine. data migration preparation and legacy AIS cleansing; training and change management planning.</p> <p><b>Risk Mitigation</b></p> <ul style="list-style-type: none"> <li>- Scope expansion due to stakeholder input or custom feature requests; define minimum viable project (MVP), manage change requests formally, and enforce sprint discipline.</li> <li>- Resistance to change, operational slows downs, or user errors; deliver targeted training, use simulation environments, and implement change management strategies.</li> <li>- Tight project deadline; tripled project resources to accelerate development and meet schedule.</li> </ul>	70%

List is ordered by Managing Dept., then by Business Owner.

\* Project has been rebaselined.

\*\* Project will be baselined after initiation or procurement activities are complete.



On track; within 10% of budget/schedule



At risk; 10% - 20% over budget/schedule



Critical: >20% over budget/schedule

# Project Landing Map

Attachment A



The map below depicts when project benefits have been or are expected to be realized.

Q1 FY23-24 Jul – Sep 2023		Q2 FY23-24 Oct – Dec 2023		Q3 FY23-24 Jan – Mar 2024		Q4 FY23-24 Apr – Jun 2024	
<ul style="list-style-type: none"> <li>✓ County Reimbursement System</li> <li>✓ Integrated Talent Management System (ITMS) Performance Module</li> </ul>		<ul style="list-style-type: none"> <li>✓ Electronic Health Records (EHR) Interoperability</li> <li>✓ HCA Business Intelligence &amp; Analytics</li> <li>✓ Shared Services Server Platform</li> </ul>		<ul style="list-style-type: none"> <li>✓ IntraOC Site Design Refresh</li> </ul>		<ul style="list-style-type: none"> <li>✓ CHORUS</li> <li>✓ County Enterprise External Firewall Cluster Enhancements</li> <li>✓ HRS Onboarding</li> <li>✓ JWA Baggage Handling System</li> </ul>	
Q1 FY24-25 Jul – Sep 2024		Q2 FY24-25 Oct – Dec 2024		Q3 FY24-25 Jan – Mar 2025		Q4 FY24-25 Apr – Jun 2025	
<ul style="list-style-type: none"> <li>✓ eDiscovery Tool</li> <li>✓ Legacy Application Restoration</li> <li>✓ Qualtrics Call Center Analytics</li> <li>✓ Web Property Tax Inquiry &amp; Payment System</li> </ul>		<ul style="list-style-type: none"> <li>✓ Endpoint Security Transition</li> <li>■ Identity &amp; Badge Data Integration (Cancelled)</li> </ul>		<ul style="list-style-type: none"> <li>✓ iConnect Lab Portal</li> <li>■ OC Agenda (Cancelled)</li> <li>✓ Multi-Drug Resistant Organism (MDRO) Data Exchange</li> <li>✓ OC Recycling and Disposal System (RDS)</li> </ul>		<ul style="list-style-type: none"> <li>■ Access Control Conversion</li> <li>■ CompassOC</li> <li>■ Employee Information Tracking System</li> <li>■ Mandated Reporter App</li> <li>■ Microsoft 365 Copilot Proof of Concept</li> <li>■ Multi-Factor Authentication (MFA) System</li> <li>■ VPN Solution Expansion</li> </ul>	
Q1 FY25-26 Jul – Sep 2025		Q2 FY25-26 Oct – Dec 2025		Q3 FY25-26 Jan – Mar 2026		Q4 FY25-26 → Apr – Jun 2026 →	
<ul style="list-style-type: none"> <li>■ Orangewood Children's Information System 2.0</li> <li>■ Privileged Access Management (PAM) Replacement</li> </ul>		<ul style="list-style-type: none"> <li>■ Automated Jail System (AJS)</li> <li>■ County Enterprise Network Redundancy</li> </ul>		<ul style="list-style-type: none"> <li>■ Juvenile Hall Switch Migration</li> </ul>		<ul style="list-style-type: none"> <li>■ ERP Transformation and Modernization (July 2028)</li> <li>■ OC Agenda Rewrite (May 2026)</li> <li>■ OC.GOV Migration (Nov 2028)</li> </ul>	

- On schedule
- 10% - 20% over schedule
- >20% over schedule
- ✓ Project has been completed